

Featured Articles

Handle a Visit from a Provincial Safety Officer Like a Pro

Having a provincial safety officer or inspector visit your workplace may seem like a scary experience, but it doesn't have to be.

[Read More](#)

Stop Worrying About Being The 'Bad Guy'!

Too often employees get away with poor behaviours and performance at work. When you ask managers, "Why didn't you discipline?" a number of reasons come up.

[Read More](#)

Is It Really Harassment?

Harassment is a serious matter. However, it is important not to confuse psychological harassment with the normal exercise of management rights.

[Read More](#)



Monthly Implementation Package is Now Posted

April's Implementation Package

Monthly implementation packages are now posted for those who receive them. This month's theme is "SOPs/SWPs and PPE".

The "Read First" is your instruction sheet for the month. All assignment materials are posted along with the Read First. At the end of each month, remember to submit your online safety report, instructions are included in your Read First document. If you have trouble accessing your implementation package or completing your report, please call us for assistance at 1-866-754-8839.

Important Changes to Dunk & Associates' Emails

You spoke and we listened! To increase our efficiencies and meet the needs of our clients, we are making improvements to our email communications. Please read more to learn about the changes coming to your emails. [Read More](#)



Register today! You're invited to attend Dunk & Associates' 2018 ONTARIO TRAINING SERIES

[Click here for more information.](#)

Ontario Training Series Registration

The WSIB in Ontario has now opened its doors to workplace mental stress claims. Are you

prepared? What are you doing to create a healthy workplace? Do you know what you can't say? Are you prepared to deal with complaints and complete investigations? Attend our two-part Ontario Training Series to answer these questions and get the help you need to establish and maintain a healthy workplace. Doing so will help you demonstrate due diligence, assist you in cutting out costly claims and protect your business' bottom line. **Come join us - You have a lot to lose and everything to gain.**

The registration deadline of May 2nd is quickly approaching. Register to attend in one of the following ways:

1. [Online](#)
2. [Paper](#)

We can't wait to see you there!

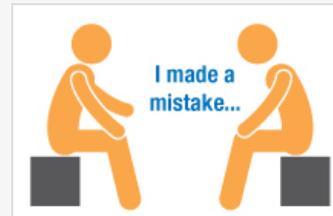
Hurry, time is running out! Register today.



Wellness Talk: Learn from Your Mistakes

The lessons we learn from mistakes are invaluable, and we all make them. Trial and error is a big part of human nature. Some mistakes are big and some are small, but the important part of making mistakes is to learn from them. Sometimes that's easier said than done. Depending on the kind of risk you took when you made the mistake, it can certainly make the lesson sting a little bit more.

Click [here](#) to learn more.



The Challenge is On! Here's your April Wellness Calendar

Every month Dunk & Associate's provides our clients/customers with a monthly wellness calendar. It takes time to build a habit and we want to help you create healthy workplaces and improve your own personal wellness. Don't like the task for the day, just switch it up and make it work for you! So far, our clients are experiencing a lot of success using the monthly calendar. If you like it, be sure to let us know and share your story. Use [#dunkwellness2018](#).



Click the links below to download your calendar:

1. April's Introduction: [Download](#)
2. Monthly and Weekly Calendars: [Monthly](#) | [Weekly](#)
3. Want a desktop calendar? It's available on request to smatthys@system24-7.com

For our private clients with the wellness feature, these will be posted under your resources menu item. For Dunk Safety Group Members, you'll find this posted under your wellness menu item.

Prepare for Next Month! Here's your May Wellness Calendar

Click the links below to download your calendar:

1. May's Introduction: [Download](#)
2. Monthly and Weekly Calendars: [Monthly](#) | [Weekly](#)
3. Want a desktop calendar? It's available on request to smatthys@system24-7.com

For our private clients with the wellness feature, these will be posted under your resources menu item. For Dunk Safety Group Members, you'll find this posted under your wellness menu item.

Upcoming Webinars

See below for a list of our upcoming webinars. Webinars are **free** to attend and you will be provided with a recording following the event. Be sure to follow us on [Facebook](#) and check your emails for your reminder each month about the upcoming webinar.

[Claims Conversation](#)

Tuesday, April 10th, 2018 | 1:00pm - 2:00pm EDT

Join this webinar facilitated by Dunk & Associates to learn about effective claims management and ask your questions. Every month we discuss best practices, suggestions and specific case scenarios to allow each

WE HAVE A CLAIM...

LET US HELP!

participant to build their skills when managing claims. What are your roles and responsibilities, how does an effective claims management program work and what can we learn from each submission? We will provide opportunity for discussion and conversation. Bring your claims management questions, share your stories and learn from each other.

Who Should Attend: Managers/Supervisors responsible for completing accident/incident investigations, reporting, filing claims or communicating with workers in a return to work program.

Number of Spaces: 500

How to Register: [Click here to download the registration information](#)

Let's get started!



Welcome to Systems 24-7

Wednesday, April 11th, 2018 | 1:00pm - 2:00pm EDT

Are you a new client to our programs or interested in our services? Attend this webinar to receive an overview of Systems 24-7's products and services. At Systems 24-7, we provide you with all the information and tools you need to effectively manage your business programs. Attend this session and learn what we have to offer. Each month we will explore, in-depth, the features of the program, portal administration, and any new features. We will also provide you with an opportunity to ask questions with live demonstration.

Who Should Attend: Clients using or interested in the new Systems 24-7 Platform

Number of Spaces: 500

How to Register: [Click here to download the registration information](#)



Workplace Behaviours: Responding to the Challenges

Wednesday, April 18th, 2018 | 1:00pm - 2:00pm EDT

Stop ignoring it, it won't go away. Human behaviours are a challenge, but it is your workplace responsibility to identify and control these hazards. Need some new insight, looking for a new approach, need to reignite this conversation in your workplace? Join us as employers across Canada discuss this hazard we struggle so hard to control.

Who Should Attend: Everyone!

Number of Spaces: 500

How to Register: [Click here to download the registration information](#)

Tech Talk: What Can Systems 24-7 Do For Your Business?



Dunk & Associates has successfully launched our newest application, Systems 24-7. You might ask yourself, "I thought you already had Systems 24-7, why is this 'new'? That's because it is new! We've spent time listening to our clients and gathering feedback. We've developed this new program to be bigger, better and more efficient than ever! Over the next few months, keep tuned into our monthly Tech Talk as we discuss some of the features of the program and how they will assist your organization in managing your business systems. You'll also get some answers to frequently asked questions and tips to make the most of your Systems 24-7 Program. [Read More](#)

New Resources Available

Each month we provide you with great resources to use in your workplace. Click the links below to download them. *For our Safety Groups Members, as always, you can log into your resource library to gain access to these at any time.*

- [Are You Fit for Duty - HR Talk](#)
- [Easter Poster 2018](#)
- [National Day of Mourning Poster](#)
- [PPE Alert Posters](#)
- [PPE Maintenance - Safety Talk](#)
- [Working Around Powered Mobile Equipment - Safety Talk](#)



New Courses Available on Systems 24-7



Our mission at Dunk & Associates is to provide our clients with amazing support and resources for their workplaces. We have been working hard for you and we have a number of new courses available on **Systems 24-7** that we would like to share. Please click [here](#) to see a list of our newly available courses. If you are interested in demoing any of these courses, please contact your support representative or call into our office at 1-866-754-8839 and we would be happy to assist. All courses are available in both French and English with voiceover.

Wish we had something? We would love to hear your wish list!

Monthly Safety Requirements



Click [here](#) for a full list of Monthly Safety Requirements.

WSIB Safety Group Checkpoint

Please check out the Safety Group Portal at www.DunkSafetyGroup.com. Here you will find your required documents for this year, as well as program requirements and a Resource Library. This site is updated throughout the year so check in often. If you do not have your access codes for this website, please call our office at 1-866-754-8839.



**ARE YOU
ON TRACK?**

Click [here](#) to find out what you should be focusing on this month.

Thanks for reading. See you in May!

Stay Connected



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